

## **OUR POLICIES**

- We provide a lifetime guarantee against manufacturers' defects.
- There are no minimum orders.
- We strive for same day shipping.
- Return authorization (RMA) isn't required.
- No extra charges for handling fees.
- You may return any styles that are slow sellers.
  For an even exchange or for a statement credit.
  All returned frames must be in new condition and in the current catalog.
- FramesData book price exceeds the allowance for insurance plans.
- Reliable communication between our companies.
- We rarely backorder, strive for a 99% or more fill ratio.



(Created: 06-24-2024)